

Republic of the Philippines
Zamboanga City Special Economic Zone Authority
Interactive Gaming Regulator - iGlobalPoint.com Corporation

CONTROL SYSTEM GUIDELINES
FOR INTERACTIVE GAMING OPERATORS

1. Introduction

These Guidelines describe the minimum data requirements, access methods, and reportorial requirements that the Regulator expects to be able to assist in the performance of its regulatory role under the ZEZA Interactive Gaming Rules and Regulations.

These Guidelines shall bind all Licensed Operators that were issued Interactive Gaming Licenses by the Authority. The Licensed Operators are expected, under pain of sanctions, to fully abide by the provisions of these Guidelines.

2. Definitions

Authority refers to the Zamboanga City Special Economic Zone Authority.

Regulator refers to iGlobalPoint.com Corporation. Also referred to as the Master Licensor.

Host System refers to the computer system or server of the Regulator.

Interactive Gaming System refers to the computer system or combination of computer systems that specific games are run on and that make(s) up the accounting and auditing systems of the Licensed Operator.

Gaming Day refers to any period of time whereby the approved game is being played.

Date/Time refers to the local time zone of the Licensed Operator.

3. General Requirements

The Licensed Operator shall seek the prior written clearance and approval of the Regulator as regards its Interactive Gaming System. Only cleared and approved Interactive Gaming Systems shall be allowed to operate by the Regulator, which shall provide the domain names, website/URL, hardware

specifications, and/or platforms acceptable to operative interactive games within the jurisdiction of the Authority.

The Regulator, through its duly authorized officer or representative, must be able to connect from the Host System, or any computer or device located at its office, and gain read-only access to the Licensed Operator's Interactive Gaming System. This facility will assist the Regulator in the performance of its functions and the verification of reports submitted by the Licensed Operator pursuant to these Guidelines.

The method of read only access must satisfy the physical and logical security requirements of both the Regulator and the Licensed Operator. A unique user identification and verification shall be required for each access. Additionally, a log shall be maintained recording the use of this facility.

4. Specific Requirements

All reports shall be electronically prepared using the forms that shall be provided by the Regulator. Each report shall be digitally signed by the Licensed Operator or any of its duly authorized officer or representative. Unless otherwise stated, all reports shall be submitted to the Regulator on or before the fifth day of the succeeding month. Any report shall only be considered as submitted on the date when it is actually received by the Regulator.

The transmission of all reports to the Regulator shall be via secure, password-protected electronic mail. Provided that, in case the Regulator requires that a hard copy of the report be submitted by the Licensed Operator, the latter should be ready to submit it within twenty-four (24) hours from receipt of notice.

A. Key Personnel Change Information

The Licensed Operator shall report any changes in the following Key Personnel or their respective equivalents, and whenever applicable:

- (1) President
- (2) Chief Executive Officer
- (3) Chief Operating Officer
- (4) Chief Financial Officer
- (5) Managing Director
- (6) Corporate Secretary
- (7) Treasurer
- (8) General Manager
- (9) Operations Manager
- (10) Marketing Manager
- (11) Systems Administrator
- (12) Information Technology Manager

(13) Gaming Manager

Unless otherwise directed by the Regulator, the report shall be submitted within five (5) days from the date when the change occurs, using the following *Filename: iGPKeyPersChange[Date/Time]*.

B. Stockholders Change Information

The Licensed Operator shall report any changes in its stockholders structure that will constitute a transfer in the ownership of at least ten percent (10%) of its outstanding capital stock.

Unless otherwise directed by the Regulator, the report shall be submitted within five (5) days from the date when the transfer occurs, using the following *Filename: iGPSHChange[Date/Time]*.

C. System Report Information

The Licensed Operator must maintain a log file of versions, revisions, patches, patch versions, software problems, malfunctions, defects, security incidents, service attacks, hacking, breaches, resolved errors, and related updated and/or installations on the software installed on its Interactive Gaming System.

Unless otherwise directed by the Regulator, the Licensed Operator shall submit such logfile on a monthly basis to the Regulator, using the following *Filename: iGPSysRep[Date/Time]*.

In case the security breach or hacking is successful, or attempts thereof are continuous, the Licensed Operator, aside from applying counter-measures, shall immediately contact the Regulator, which shall coordinate with proper law enforcement authorities in order to investigate such attacks.

D. System Malfunction/Defects Information

The Licensed Operator must notify in writing the Regulator of any malfunction or defect in its Interactive Gaming System (including software) that leads to a request either by said operator or by the player to make financial adjustments to the Interactive Gaming System or to a player's account. The written notice must include the following information:

- (1) Date/Time of claimed malfunction or defect;
- (2) Details of claimed malfunction or defect;
- (3) Documents/evidence to support/refute the claim;
- (4) Initial action taken on the claimed malfunction or defect;
- (5) Amount and details of requested financial adjustment; and

(6) Action taken on the requested financial adjustment.

In case the Licensed Operator needs to submit a written report, and unless otherwise directed by the Regulator, it shall use the following *Filename: iGPSysMalDef[Date/Time]*.

E. Game and Configuration Change Information

The Licensed Operator shall submit proposed games to the Regulator for evaluation and approval pursuant to the provisions of the ZEZA Interactive Gaming Rules and Regulations. The Regulator will allocate approval numbers for each game and its original configuration.

Meanwhile, when there are proposed changes to an existing game configuration, or a new version of the game is proposed, the Licensed Operator must submit such proposed changes/version to the Regulator for evaluation and approval. Each version of a game that is approved and/or each configuration change, a new approval number will be allocated.

Unless otherwise directed by the Regulator, the Licensed Operator shall be required to submit monthly a list of all games and/or configuration changes approved by the Regulator, using following *Filename: iGPGameConInfo[Date/Time]*.

F. Critical Game Files

The Licensed Operator shall list the critical files that make up an approved interactive game and will act as a control/audit feature for the Regulator. Whenever any of the files listed is modified, the game will have to be re-evaluated and re-approved and the Regulator shall allocate a new approval number.

Unless otherwise directed by the Regulator, the Licensed Operator shall be required to submit monthly its Critical Files List, using the following *Filename: iGPCriticGameFiles[Date/Time]*.

G. Approved Jackpot Information

The Licensed Operator shall submit information to the Regulator on the proposed jackpot configuration/level for each approved game. Only games with jackpot components approved by the Regulator shall be allowed to be operated and played on.

Unless otherwise directed by the Regulator, The Licensed Operator shall be required to submit monthly a table list of the approved jackpot

configuration/level and its corresponding approved game, using the following *Filename: iGPAJackpotInfo[Date/Time]*.

H. Player Account Information

The Licensed Operator shall provide a list of registered players, containing information such as, but not limited to, the following:

- (1) Name
- (2) Registered Player Account Number
- (3) Date of registration
- (4) Nationality/citizenship
- (5) Age
- (6) Deposit/Withdrawal Report
- (7) Current Balance

Unless otherwise directed by the Regulator, the list shall be submitted on a monthly basis, using the following *Filename: iGPPlayerAcct[Date/Time]*.

I. Player Unresolved Dispute Information

The Licensed Operator shall report all unresolved disputes with its registered players, providing information such as, but not limited to, the following:

- (1) Registered Player Account Number
- (2) Kind of dispute
- (3) Date the dispute was raised
- (4) Preliminary action on the dispute

Unless otherwise directed by the Regulator, the report shall be submitted on an as-need basis, using the following *Filename: iGPU unresolvedDisp[Date/Time]*.

J. Ex-Gracia Payment Information

The Licensed Operator must report all payments given to players to resolve disputes, *i.e.*, Ex-Gracia Payments, in the amount of at least Two Hundred Fifty U.S. Dollars (US\$250.00).

The report shall provide information, such as, but not limited to, the following:

- (1) Registered Player Account Number
- (2) Kind of dispute
- (3) Date and Time of Ex-Gracia Payment
- (4) Reason for payment

Unless otherwise directed by the Regulator, the report shall be submitted on an as-need basis, using the following *Filename: iGPExGraciaPay[Date/Time]*.

K. Validated Player Exclusion Information

The Licensed Operator shall provide a list of registered players excluded from participation in its approved interactive game. Upon the written request by the Licensed Operator, the Regulator may apply such player exclusions to cover the entire jurisdiction.

If a registered player wishes to be excluded from only a single Licensed Operator's Interactive Gaming System, this shall be considered an internal arrangement between the player and the Licensed Operator, and will not be included in the player exclusion information that will be provided by the Licensed Operator.

Unless otherwise directed by the Regulator, the Validated Player Exclusion shall be submitted on an as-need basis, using the following *Filename: iGPVPlayerExclude[Date/Time]*.

L. Monthly Transaction Summary Information

The Licensed Operator shall provide the Regulator with a summary of data on its transactions for each approved game, such as, but not limited to, the following information:

- (1) Game category
- (2) Total registered players
- (3) Total player wins for the month
- (4) Total player losses for the month
- (5) Total game performance
- (6) Operator's percentage for each game
- (7) Total incentives/bonuses provided to players
- (8) Total deposit/withdrawals

Unless otherwise directed by the Regulator, it shall be submitted on a monthly basis, using the following *Filename: iGPTransacSum[Date/Time]*.

M. Monthly Jackpot/Major Wins Summary Information

The Licensed Operator shall provide the Regulator with transaction data on jackpot levels, winnings, and balance, if any, for each approved game, such as, but not limited to, the following information:

- (1) Game category
- (2) Jackpot/Major Wins over Ten Thousand U.S. Dollars (US\$10,000.00)
- (3) Any win within a twenty-four (24) hour period by a player in excess of Fifty Thousand U.S. Dollars (US\$50,000.00)
- (4) Any cumulative win within a seventy-two (72) hour period by a player in excess of One Hundred Thousand U.S. Dollars (US\$100,000.00)

With the exceptions of nos. (3) and (4) which need to be reported immediately, the information, unless otherwise directed by the Regulator, shall be submitted on a monthly basis, using the following *Filename: iGPTJackpotSum[Date/Time]*.

Conforme:

Interactive Gaming Operator

By:

(Name and Signature of Representative)

(Right Thumb mark)

Date:

Signed in the Presence of:

(Name and Signature)

(Name and Signature)